

# RETURN FORM



www.kopaarena.com

**Name:** .....

**Email address:** .....

**Phone number:** .....

No.	Order #	Item Description	New Size	Reason Code

Code	Reason
01	Looks different to image on site
02	Size doesn't fit
03	Poor quality
04	Doesn't suit me
05	Incorrect item received
06	Other (please specify)
07	Faulty item

## MALAYSIA

1. Repack your item(s) using the original packing with the order invoice.
2. Complete this Return Form and fill up Poslaju shipping label which may be obtained from Poslaju. Drop off your parcel and keep your record of return tracking number and send us a photo of the receipt for store credit reimbursement.
3. Alternatively drop off your returns at the nearest PostCo or at our store. List of available centers can be viewed in our FAQ.

*\*Any sale items are not returnable, exchangeable or refundable. Damaged, marked, or altered items are not accepted and will be sent back.*

## FAQ

**1** I threw my invoice away. Can I still return my item(s)?

*Of course! Just fill in your order # on this form.*

**2** I'm returning to exchange sizes. What do I do?

*Please indicate what size you would like to exchange it with.*

**3** What is your return/exchange policy?

*Return to us within 30 days of purchase with tags attached.*